



## Membermojo Branch AGM update - November 2025

Please include this update in your Branch AGM, and minute it in the meeting notes

Since the AGM this year where we reported a discussion on implementation of an online membership system in the Management Committee a small group of MC members have been working to set the system up. The system we will be using is called membermojo. We are not the only ringing Guild/Association to use this system.

### What happens next?

From the start of the next subscription year (1<sup>st</sup> November 2025 to 31<sup>st</sup> October 2026) we want all members to enter their details in to the system. All HLM, senior and junior members are asked to use the link below (or the link available on the Association website, it goes to the same page) to the G&BDA membermojo home page and follow the instructions to enter and check their details.

<https://membermojo.co.uk/gbda>

On this page there is a link to a “G&B registration guide” presentation and a selection of FAQs.

**Note:** Alongside this new process the existing process for collecting subscription fees and tower returns process will remain in place this year. During the year the list of members in membermojo will get checked against the annual report, and reminders will be sent out to branch officers to encourage members to get registered on the membermojo system.

At the 2026 Association AGM a rule change will be proposed to enable us to collect subscriptions electronically, and if passed, the subscriptions will be collected electronically from the following year (Nov 2026-Oct 2027). The Branch Treasurers will need to understand what this means to the way the subs get passed between the Association and Branches. This new process will evolve over the next 12 months, with the Association Treasurer leading it.

### Remember

Computer systems are not infallible; we have not exhausted every possible permutation of membership entry during our initial testing.

There will inevitably be one or two members who may not fit the criteria that the system has been set up to accommodate. (e.g. they do not have an email address) When members find an issue with the process they need to raise it with the Association Chairman (via email, [chair@bellsgandb.org.uk](mailto:chair@bellsgandb.org.uk)) who will work together with the individual and the membermojo admin to resolve the issue. **If you don't raise issues, we won't be able to fix them!**



## membermojo: Questions & Answers

Why is the Gloucester & Bristol Diocese Association of Church Bell Ringers adopting membermojo?

The main objectives are:

- To improve our communication channels to you, our members, so that you get more timely notification of ringing events that may interest you.
- Eventually to automate payment reconciliation for card payments;
- To reduce the administrative burden on our volunteer officers, so that more of their limited time can be spent serving you, our members, and less on thankless but necessary bureaucracy;
- To ensure that the Association remains compliant with data protection regulations (GDPR) - the Association would be liable to a large fine if these regulations were breached.

Did we really need to change?

The way the current membership details and contact information is collected is no longer supporting the Association fully. It is becoming increasingly difficult to find volunteers to take on administrative tasks within the Association, so easing the burden on them is critical if the Association is to continue to function.

Isn't this a very expensive system?

Actually, no! We looked at what was available and membermojo offered the lowest cost to the Association. It will cost us £300p.a. for up to 2000 members.

What about members that don't have email or a computer / smartphone?

The Honorary Treasurer and Branch Treasurers will use alternative methods for those members who have no email address or computer/smart phone. Branch and Tower Correspondents will continue to have a duty to cascade Association communication to them.

Is the system compliant with data protection legislation (GDPR)?

Yes! The data is collected, used and saved in accordance with our current Data Policy, which is on our website. The membermojo system is held on secure UK based servers. Your data is visible only to our administrators (the Honorary Treasurer, Branch Treasurers, General Secretary, and Branch Secretaries who you elect, in addition to a volunteer Membership Administrator).

Will I continue to pay subs via a tower contact?

Preferably not! We will use membermojo following the proposed rule change at the AGM in 2026 to allow online card payment for subs. This is easier for members who can pay securely online and will significantly reduce the workload on our volunteer administrators. The card payments are handled by a secure, commercial online payment system (PayPal).

Will I be forced to pay through an online system in future?

No. We will keep the current system in place for the few members that need it. It is intended that online payments will become the normal way to pay subscriptions in the future, creating more time for our volunteers to spend ringing!